



*It's Hard To Stop A Trane.®*

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# Owner's Guide

## Outdoor Units:

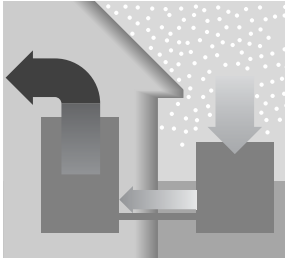
Heat Pumps

Air Conditioners

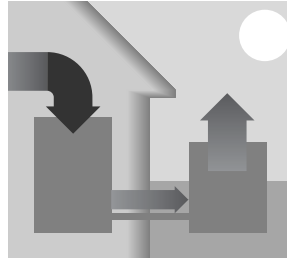


**22-5213-WEB01**

## How it works to keep you comfortable



**Heat Pumps heat in winter.**



**Air Conditioners and Heat Pumps cool in summer.**

**Congratulations on the purchase of your new Trane outdoor unit. Your outdoor unit is designed to work with a matched indoor unit creating a system that delivers years of dependable service and performance.**

Your system will cool, filter, and dehumidify the air in your home. Additionally, a heat pump heats the air in your home.

As the system circulates air, it also filters it. The system also extracts excess moisture from the home to help control humidity in muggy summer months.

Acquaint yourself with your new system by spending just a few minutes with this booklet. Learn about the operation of your system and the small amount of maintenance it takes to keep it operating at peak efficiency.

## Proper maintenance for maximum efficiency

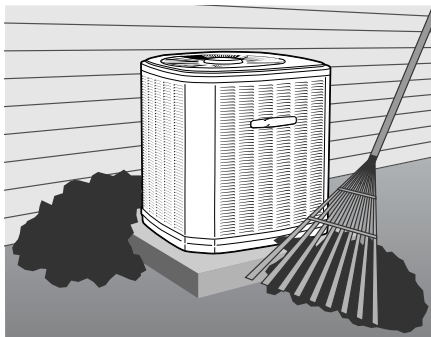
An outdoor unit is not a household appliance. It's a self-contained system that requires professional maintenance and repair.

That's why attempts at "do-it-yourself" repairs on an in-warranty unit may void the remainder of your warranty.

Other than performing the simple maintenance recommended in this manual, you should not attempt to make any adjustments to your system. Your dealer will be able to take care of any questions or problems you may have.

### Help ensure top efficiency by cleaning or replacing the filter monthly.\*

When your system circulates and filters the air in your home, dust and dirt



**Air Conditioner & Heat Pump**

particles build up on the filter. Excessive accumulation can block the airflow, forcing the unit to work harder to maintain desired temperatures. And the harder your unit works, the more energy it uses.

Clean or replace your filter twice a month during seasons when the unit runs more often.

When replacing your filter(s), always use the same size and type that was originally supplied. Filters are available from your dealer.

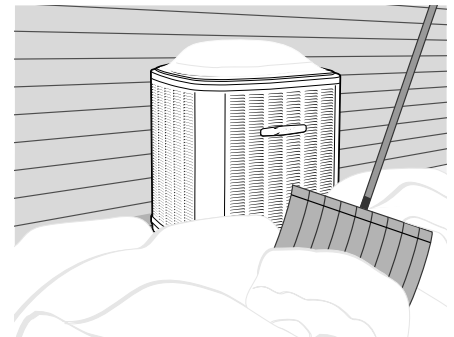
Where disposable filters are used, they must be replaced every month with the same size as originally supplied.

### How to remove your filter.\*

Ask your Trane dealer where the filter is located in your system and how to service it.

Just be sure to replace it with the arrows pointing in the direction of the airflow.

\* Before removing the filter, see the owner's manual furnished with the indoor unit.



**Heat Pump**

### Efficiency can be maintained by keeping the outdoor unit clear of snow, ice and debris.

Efficient operation of your outdoor unit depends on the free flow of air over the coil. Anything that blocks the airflow causes the compressor to work harder to move the warm air out of your house.

Buildup of snow and ice can restrict airflow. As soon as possible after accumulation, clean snow from the area around the outdoor unit.

To avoid overworking your unit, do not plant flowers or shrubbery right next to it. Also, make sure that nothing is stacked against the sides of the unit or draped over it.

Making sure your outdoor unit is kept clear at all times helps it work at peak efficiency.

### ⚠ CAUTION

To prevent injury, death, or property damage, read and follow all instructions and warnings, including labels shipped with or attached to unit before operating your new outdoor system.

### ⚠ WARNING

Disconnect all electrical power to the indoor air handler or furnace before removing access panels to perform any maintenance. Disconnect power to both the indoor and outdoor units. NOTE: There may be more than one electrical disconnect switch. Electric shock can cause personal injury or death.

### ⚠ CAUTION

Although special care has been taken to minimize sharp edges in the construction of your unit, be extremely careful when handling parts or reaching into the unit.

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## Proper maintenance (continued)

### Keep your outdoor unit looking new for years.

Clean the enamel finish of your outdoor unit with soap and water. For stubborn grease spots, use a household detergent. Do not use lacquer thinner or other synthetic solvents as they may damage the finish.

### Call your dealer for additional routine maintenance.

Your outdoor unit should be inspected regularly by a properly trained service technician.

For regular dealer maintenance please refer to [www.acca.org/industry/quality](http://www.acca.org/industry/quality)

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## How to operate your system for peak performance

### Setting the temperature.

Place the system switch on COOL, and the fan switch on AUTO. Then set the temperature by using the indicator on the thermostat\* control.

Now your system will cool your house whenever the indoor temperature climbs above the thermostat setting. It will shut off when the desired room temperature is reached.

In winter, it works the same way. When the system switch is on HEAT, the system will operate whenever the room temperature falls below the temperature setting. Once the desired temperature is reached, the system will shut off.

### Save energy with a programmable thermostat.\*

Program the thermostat for the temperatures that meet your comfort level. The Trane programmable thermostat has up to four setup or setback periods each day, plus weekend and vacation programs.

### Let the thermostat do its job.

Your system will perform most efficiently when you let the thermostat control it. Turning the system on and off manually is usually much less efficient. So let the thermostat do its job.

We recommend keeping the temperature setting at 78°F for cooling, 68°F for heating. However, you can select the temperature that meets your comfort level.

The point is, once you've set the thermostat, keep subsequent adjustments to a minimum.

When you're going to be away from home for a few days, or when outdoor temperatures are moderate, don't let the outdoor unit run unnecessarily. Lower the thermostat to 55°F in the winter. And raise it to 85°F in summer. Then when you return, or when temperature conditions dictate, you can reset the system and it will resume making your home comfortable again.

### How to help reduce summer humidity.

In summer, your outdoor unit does more than cool the air — it helps remove the excess moisture that can make the inside of your home feel muggy.

### CAUTION

If heating system is not operational during the cold weather months, provisions must be taken to prevent freeze-up of all water pipes and water receptacles. This is very important during times of vacancy.

When removing this moisture your system must work harder than when simply cooling the air.

That's why kitchens, bathrooms and utility rooms should have vents and exhaust fans. These devices help prevent accumulation of moisture throughout the rest of the house so your outdoor unit works less to keep you comfortable.

Many homeowners have found that operating their system in continuous fan mode (thermostat in the "on" position) offers benefits such as elimination of hot and cold spots in the home and constant air filtration. However, continuous fan mode during cooling operation may not be appropriate in humid climates. If the indoor air exceeds 60% relative humidity or simply feels uncomfortably humid, it is recommended that the fan only be used in the AUTO mode.

\* Accessory, purchased separately. Carefully read the accompanying thermostat manual for complete operating instructions.

# The Problem Solver

**Before you call for service, check the following:**

Problem	Possible cause	Remedy
Insufficient heating or cooling	a. dirty filters b. air not circulating freely c. blocked outdoor coil	a. clean or replace b. check supply registers and return grills for blockage c. clear away leaves or other debris
Failure to operate	a. power off b. open circuit breaker or burned-out fuses c. improperly adjusted thermostat	a. make sure main switch is in ON position b. reset circuit breaker, or replace burned-out fuses c. check setting, adjust thermostat
Blue auxiliary heat light on	When outdoor temperature falls, intermittent lighting is normal.	Monitor light. If it stays on continuously when above 30°F, or if it comes on when 50°F outdoors, call for service.
No heating or cooling – Blower does not operate	Blower door removed or ajar	Close door securely to restore power to blower
Unusual noise		Call your local servicer

## Reduce the burden of unexpected repair bills with a Trane Extended Warranty.

Trane offers the finest quality products and manufacturer's warranties on the market. But, like all good things, the Trane-provided limited warranty on your new comfort equipment will come to an end. To keep you protected, Trane offers the Extended Warranty Program. It picks up right where your Trane limited warranty leaves off. And, it offers years and years of reliable protection at a low cost. Ask your dealer for program details.

## Extra Energy Tips

### Insulation

1. Make sure your home is properly insulated. This is the single most important step in conserving energy. Thermal insulation should be specified in terms of thermal resistance (R-values). R-30 (10") is recommended for ceilings, R-11 (3-1/2") for exterior walls and floors over unheated areas. In colder climates, consider additional insulation.
2. Infiltration of humid outside air is your heating and cooling system's worst enemy — it could account for 15 to 30% of air conditioning energy requirements. Find the places where air can sneak into the home and plug them with caulking, weather-stripping or plastic. Also, weather-strip and caulk around all entrance doors and windows.
3. Cut heat transfer through your windows by 40 to 50% with double glazing (two panes of glass separated by a sealed air space) and low-e glass.
4. Use wood- or metal-frame storm windows even if single-glazed windows are high quality. The extra layer of glass and the layer of still air will cut heat transfer considerably.

5. Install storm doors at all entrances to your house.
6. Keep all windows and doors closed.
7. Remember that by increasing the glass area, you increase the amount of heat added in summer and lost in winter.
8. Make sure fireplaces have tight-fitting dampers which can be closed when the fireplace is not in use.
9. Invest in a humidifier to conserve energy in winter. The air in your home won't be as dry, so you stay comfortable at a lower temperature setting.

### Heating

10. Locate the thermostat on an inside wall away from windows and doors.
11. Set the thermostat as low as comfort permits. Each degree over 68°F can add 3% to the amount of energy needed for heating.
12. People generate heat. So lower the thermostat a degree or two when expecting a large group of guests.

### Cooling

13. Set the thermostat as high as comfort will permit.
14. Make sure attics are adequately ventilated to relieve heat buildup. If necessary, improve airflow by adding or enlarging vents.
15. When building a new house or renovating an old one, choose light-colored roof shingles to reflect more of the sun's heat.
16. During moderate weather, don't use the system unnecessarily.
17. Draw blinds or drapes to block the sunlight during the hottest part of the day.
18. Install awnings over windows exposed to direct sunlight.
19. In the cooling season, don't run kitchen and bath exhaust fans longer than necessary.
20. Don't place lamps, TV sets or other heat producing devices beneath a wall-mounted thermostat. Rising heat from the equipment may cause the system to over-cool your house.

# Limited Warranty Information

Subject to the terms and conditions of this limited warranty, Trane U.S., Inc. ("Company") extends a limited warranty against manufacturing defects for the product(s) identified in Table 1 attached hereto ("Products") that are installed in a residential application (personal, family or household purposes) under normal use and maintenance in the United States and Canada.

## This limited warranty applies to Products manufactured on or after August 1, 2011.

In order to maximize the available benefits under this limited warranty, the Purchaser (as defined below) should read it in its entirety. All repairs of Product parts covered under this limited warranty must be made with authorized service parts and by a licensed HVAC service provider. Additionally, commercial applications are treated differently under this limited warranty as stated in Table 1 attached hereto. For purposes of this limited warranty, "commercial applications" shall mean any application other than for personal, family, or household use.

**TERM:** The limited warranty period for Products is as stated in Table 1 attached hereto. If the Purchaser properly registers the Products, the limited warranty period shall be extended as stated in Table 1 attached hereto. Regardless of registration, the Commencement Date for a limited warranty period shall be the date that the original installation is complete and all Product start-up procedures have been properly completed and verified by an installer's invoice. If the installation and start-up date cannot be verified by the installer's invoice, the Commencement Date shall be sixty (60) days after the factory manufacture date which is verified by the Product serial number. Where a Product is installed in a newly constructed home, the Commencement Date is the date the Purchaser purchased the residence from the builder. Proof of Product purchase, installation, and/or closing date of the residence may be required to confirm the Commencement Date.

The installation of Product replacement parts under this limited warranty shall not extend the original warranty period. The warranty period for any Product part replaced under this limited warranty is the applicable warranty period remaining under the original Product warranty.

**WHO IS COVERED:** This limited warranty is provided only to the original owner and his or her spouse ("Purchaser") of the residence where the Products are originally installed. This warranty is not transferable except according to terms stated on the applicable website identified below under Registration Requirements. Company has the right to request any and all proof of Product purchase or installation and/or closing date of the residence.

**WHAT COMPANY WILL DO:** Company may request proof of Product purchase and/or installation in order to provide Product parts under this limited warranty. As Company's only responsibility and Purchaser's only remedy under this limited warranty, Company will furnish a replacement part to the licensed HVAC service provider, without charge for the part only, to replace any Product part that fails due to a manufacturing defect under normal use and maintenance. The Purchaser must pay for any and all shipping and handling charges and other costs of warranty service for the replacement part. If a Product part is not available, Company will, at its option, provide a free suitable substitute part or provide a credit in the amount of the then factory selling price for a new suitable substitute part to be used by the Purchaser towards the retail purchase price of a new Company product. Any new Product purchase shall be at Purchaser's sole cost and expense including, but not limited to, all shipping, removal, and installation costs and expenses.

**REGISTRATION REQUIREMENTS:** All Products must be properly registered online by the Purchaser within sixty (60) days after the Commencement Date to receive the registered limited warranty terms. To register online, go to:

<http://www.trane.com/Residential/Trane/Owners/Warranty-Information> or  
<http://www.americanstandardair.com/servicesupport/pages/warranty.aspx>

and click "Begin Online Registration." If a Purchaser does not register within this stated time period, the base limited warranty terms shall apply.

**ELIGIBILITY REQUIREMENTS:** The following items are required in order for the Products to be covered under this limited warranty:

- The Products must be in the same location where they were originally installed.
- The Products must be properly installed, operated, and maintained by a licensed HVAC service provider in accordance with the Product specifications or installation, operation, and maintenance instructions provided by Company with each Product. Failure to conform to such specifications and/or instructions shall void this limited warranty. Company may request written documentation showing the proper preventative maintenance.
- All Product parts replaced by Company under this limited warranty must be given to the servicing provider for return to Company.

- Air handlers, air conditioners, heat pumps, cased or uncased coils and stand-alone furnaces must be part of an Air Conditioning, Heating, and Refrigeration Institute rated and matched system or a specification in a Company provided bulletin or otherwise approved in writing by a Company authorized representative.

**EXCLUSIONS:** The following are not covered by this limited warranty:

- Labor costs including, but not limited to, costs for diagnostic calls or the removal and reinstallation of Products and/or Product parts.
- Shipping and freight expenses required to ship Product replacement parts.
- Failures, defects, or damage (including, but not limited to, any loss of data or property) caused by (1) any third party product, service, or system connected or used in conjunction with the Products; (2) any use that is not designed or intended for the Products; (3) modification, alteration, abuse, misuse, negligence, or accident; (4) improper storage, installation, maintenance, or operation including, but not limited to, operation of electrical equipment at voltages other than the range specified on the Product nameplate; (5) any use in violation of written instructions or specifications provided by Company; (6) any acts of God including, but not limited to, fire, water, storms, lightning, or earthquakes; or any theft or riots; or (7) a corrosive atmosphere or contact with corrosive materials such as, but not limited to, chlorine, fluorine, salt (provided that indoor and outdoor coils will only be covered if a Sea Coast Kit is installed), sulfur, recycled waste water, urine, fertilizers, rust, or other damaging substances or chemicals.
- Products purchased direct including, but not limited to, Internet or auction purchases and purchases made on an uninstalled basis.
- 3 phase models, cabinets or cabinet pieces that do not affect product performance, air filters, refrigerant, refrigerant line sets, belts, wiring, fuses, surge protection devices, non-factory installed driers, and Product accessories.
- Increased utility usage costs.

**REFRIGERANT POLICY:** Beginning on January 1, 2010, R-22 refrigerant will no longer be used as a manufacturer-installed refrigerant as required by federal regulation. Any and all expenses or costs associated with replacing Product parts that are not R-410A compatible will not be covered by the terms and conditions of this limited warranty. In addition, all Products containing R-410A refrigerant include a liquid line filter drier which must be replaced when a compressor replacement is necessary. A suction line filter drier must be added for compressors defined as burnouts. Failure to comply with such filter drier requirements or the use of contaminated or alternate refrigerant or any non-approved refrigerant system additives including, but not limited to, dyes, will void this limited warranty.

## ADDITIONAL TERMS:

**THIS LIMITED WARRANTY AND LIABILITY SET FORTH HEREIN ARE IN LIEU OF ALL OTHER WARRANTIES AND LIABILITIES, WHETHER IN CONTRACT OR IN NEGLIGENCE, EXPRESS OR IMPLIED, IN LAW OR IN FACT. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THE APPLICABLE PRODUCT WARRANTY. COMPANY DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR IT ANY OBLIGATION OR LIABILITY IN CONNECTION WITH THE PRODUCTS.**

**NOTWITHSTANDING ANYTHING IN THIS LIMITED WARRANTY TO THE CONTRARY, COMPANY SHALL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL AND/OR PUNITIVE DAMAGES, WHETHER BASED ON CONTRACT, WARRANTY, TORT (INCLUDING, BUT NOT LIMITED TO, STRICT LIABILITY OR NEGLIGENCE), PATENT INFRINGEMENT, OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. COMPANY'S MAXIMUM LIABILITY HEREUNDER IS LIMITED TO THE ORIGINAL PURCHASE PRICE OF THE PRODUCTS.**

No action arising out of any claimed breach of this limited warranty may be brought by a Purchaser more than one (1) year after the cause of action has arisen.

This limited warranty gives you specific legal rights, and you may also have other rights as otherwise permitted by law. If this Product is considered a consumer product, please be advised that some local laws do not allow limitations on incidental or consequential damages, how long a warranty lasts based on registration, or how long an implied warranty lasts, so that the above limitations may not fully apply. Refer to your local laws for your specific rights under this limited warranty.

Residential Systems  
6200 Troup Highway, Tyler, TX 75707  
Attn: Customer Relations

Or visit our website at [www.trane.com](http://www.trane.com) or [www.americanstandardair.com](http://www.americanstandardair.com)

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## Important Product Information

Thank you for purchasing Trane home comfort products. Registering your products helps us provide you with one of the strongest manufacturer limited warranties available. Product registration can be completed either online at [Trane.com](http://Trane.com) or by calling 800-554-6413. You will need the serial number, model number, and installation date for each product being registered. Your dealer may have included these on your invoice or can provide a list for you to use. Please take a few moments to record the following information to ensure your product registration process is quick and easy:

Outdoor Unit Serial Number \_\_\_\_\_

Outdoor Unit Model Number \_\_\_\_\_

Thermostat Model Number \_\_\_\_\_

Date of Installation \_\_\_\_\_

Dealer \_\_\_\_\_

### Service Information

Call your installing dealer if the unit is inoperative. Before you call, always check the following to be sure service is required:

- a. Be sure the main switch that supplies power to the unit is in the ON position.
- b. Replace any burned-out fuses or reset circuit breakers.
- c. Be sure the thermostat is properly set.

Service Phone \_\_\_\_\_



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[www.trane.com](http://www.trane.com)

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